

Berneslai Homes - Freedom of Information: Complaints

<u>Date of request</u>	<u>Request</u>	<u>Response</u>	
409	30/09/2022	<p>1) If your council has a social housing stock, please tell me how many complaints you received from tenants in a) 2021 and b) 2022 up to the date of this email relating to alleged paranormal activity at council house properties.</p> <p>Note: I would request, if practicable, that a search of logged complaints be carried out using the following keywords: ghost, poltergeist and paranormal. The results would need to be manually reviewed to eliminate any false positives.</p>	We have not received any informal or formal complaints of this nature.
		<p>2) Finally, please supply me with a summary or (if available) the verbatim wording of the complaint for the FIVE most recent cases identified. Please redact any details that could identify an individual.</p>	We have not received any informal or formal complaints of this nature.